This directory was developed as a referral guide for IMPACT 2-1-1, human service agencies, community health workers and other stakeholders to help Milwaukee County residents secure enrollment assistance in public health benefits or private health insurance through the Marketplace. The directory is updated on an annual basis. Please check [www.mkehcp.org](http://www.mkehcp.org), visit the Connector Tool at [www.coveringwi.org/enroll](http://www.coveringwi.org/enroll), or call 2-1-1 for the most recent enrollment site information.

The Milwaukee Health Care Partnership and Covering Wisconsin are co-conveners of the Milwaukee Enrollment Network, a public/private consortium organized to help Milwaukee County residents secure adequate and affordable health insurance.

We are very grateful to the members of the Milwaukee Health Care Partnership, the Greater Milwaukee Business Foundation on Health, and the United Way of Greater Milwaukee and Waukesha County for their funding support of enrollment outreach and education resources.

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**Important Note:** Given the COVID-19 pandemic, some agencies have limited building access and office hours may vary. Many enrollment appointments are being conducted over the phone. Please call and the agency will let you know how they are currently serving consumers.

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Glossary of Terms

BC+ BadgerCare Plus  
CCC The Child Care Coordination  
Child Care Wisconsin’s Child Care Subsidy Program  
EE BC+ Express Enrollment  
FPOS BC+ Family Planning Only Services  
FS FoodShare Wisconsin  
Katie Beckett The Katie Beckett Program  
MA EBD Medicaid for Elderly, Blind and Disabled  
MAPP The Medicaid Purchase Plan  
Medicare Medicare  
PNCC Prenatal Care Coordination  
SSDI Social Security Disability Insurance  
SSI The Supplemental Security Income  
WIC The Special Supplemental Nutrition Program for Women, Infants, and Children  
WWWP Wisconsin Well Woman Program

Additional Resources

2-1-1  
Call 2-1-1 for local help. It is a free, confidential helpline and online resource directory that connects people to information and assistance.

[www.coveringwi.org/enroll](http://www.coveringwi.org/enroll)  
Enter your ZIP code to make a health insurance appointment with local experts.

[www.access.wi.gov](http://www.access.wi.gov)  
Online application and eligibility tool for public benefits in Wisconsin including FoodShare, Health Care, Family Planning Only Services, and Child Care.

MyACCESS Mobile App  
Consumers can download the app to check their benefits, get reminders and even upload documents. To learn more, go to [dhs.wisconsin.gov/forwardhealth/myaccess](http://dhs.wisconsin.gov/forwardhealth/myaccess).

Wisconsin HMO Enrollment Program for BadgerCare and SSI Members  
- 1-800-291-2002  
- Monday – Friday 7:00 a.m. – 6:00 p.m.  
- English, Spanish, Language Line

[www.healthcare.gov](http://www.healthcare.gov)  
Health Insurance Marketplace enrollment site, live chat feature, FAQs, general information.

1-800-318-2596 (voice) or 1-855-889-4325 (TTY)  
Ask questions or apply via phone at this toll-free call center operated by the Health Insurance Marketplace.

Qualified Insurance Agents  
Individuals needing assistance with enrollment in the Health Insurance Marketplace and other insurance coverage may also contact an insurance agent and broker. A listing of qualified agents can be found at [mkehcp.org/mken/enrollment-assistance-toolkit](http://mkehcp.org/mken/enrollment-assistance-toolkit).
Navigators

Covering Wisconsin
Open to the general public

728 N. James Lovell St., 53233 | 414-400-9489

Contact: Navigator on duty
- Monday – Friday 8:30 – 4:30, evening and weekend hours during Open Enrollment
- English, Marketplace language line

BC+ | Child Care | FS | Marketplace

Sixteenth Street Community Health Centers

Chavez Health Center | 1032 S. Cesar E. Chavez Dr. (16th St.), 53204 | 414-897-5534

Contact: Patient Financial Services
- Monday – Friday 8:00 – 5:00
- English, Spanish, Language Line

Parkway Health Center | 2906 S. 20th St., 53215 | 414-897-5534

Contact: Patient Financial Services
- Monday – Friday 8:00-5:00
- English, Spanish, Language Line

BC+ | EE | FS | FPOS | Marketplace | TB Medicaid for patients only | WIC

Social Development Commission

SDC | 1730 W. North Avenue | 414-906-2306

Contact: Shae Williams
- Monday – Friday 8:00 - 4:30
- English

BC+ | Child Care | FS | Medicare Parts B and D | Prescription Assistance

Certified Application Counselors (CACs)
Open to the General Public

Catholic Charities of the Archdiocese of Milwaukee

2021 N. 60th St., 53208 | 414-771-2881

Contact: Community Outreach Case Manager
- Monday – Friday 8:30 – 5:00
- English, Spanish

BC+ | Child Care | FS | Marketplace | MA EBD | Medicare
City of Milwaukee Health Department

Contact: Community Healthcare Access Program (CHAP)

Keenan Health Center | 3200 N. 36th St., 53216 | 414-286-8620
- Monday – Friday 8:00 – 4:00
- English, Language Line

Northwest Health Center | 7630 W. Mill Rd., 53218 | 414-286-8620
- Monday – Friday 8:00 – 4:00
- English, Language Line

Southside Health Center | 1639 S. 23rd St., 53204 | 414-286-8620
- Monday – Friday 8:00 – 4:00
- Staff also stationed at additional sites throughout community
- English, Spanish, Language Line

BC+ | Child Care | EE | FPOS | FS | Marketplace | MA EBD | PNCC | WIC | WWWP

Gerald L. Ignace Indian Health Center

930 W. Historic Mitchell Street | 414-383-9526

Contact: Winona Grieger, Certified Application Counselor
- Monday & Wednesday 8:00 – 5:00, Tuesday & Thursday 8:00 – 7:00, Friday 8:00 – 12:00
- English

BC+ | EE | FS | Marketplace | MA EBD

IMPACT

414-649-4380

Contact: IMPACT
- Monday – Friday 8:00 – 4:00
- English, Spanish, Language Line

BC+ | Marketplace

M&S Clinical Services

2821 N. 4th Street Suite 516, 53212 | 414-263-6000 ext. 16

Contact: Mark Fossie, President
- Monday – Friday 8:00 – 4:30
- English, Spanish

AODA/Substance Abuse Screening Referral | BC+ | Marketplace | MA EBD | Medicare | PNCC
Milwaukee Enrollment Services (MilES)

Coggs Center | 1220 W. Vliet St., 53205 | 888-947-6583 (voice) • 711(TTY)
Contact: Milwaukee Enrollment Services
• Monday – Friday 7:30 – 5:00
• English, Spanish, Hmong, and more, Language Line

Ross Innovative Employment Solutions | 7800 W. Brown Deer Rd., 53223 | 414-760-6060
Contact: Milwaukee Enrollment Services
• Monday – Friday 8:00 – 4:30
• English, Spanish, Hmong, and more, Language Line

UMOS | 2701 S. Chase Ave., 53207 | 888-947-6583 (voice) • 711(TTY)
Contact: Milwaukee Enrollment Services
• Monday – Friday 8:00 – 5:00
• English, Spanish, Hmong, and more, Language Line

Milwaukee Health Services, Inc.

Isaac Coggs Heritage Health Center | 8200 W. Silver Spring Dr., 53218 | 414-760-3900
Contact: Certified Application Counselors
• Monday – Friday 8:00 – 5:00
• English, Language Line

MLK Heritage Health Center | 2555 N. Dr. Martin Luther King Jr. Dr., 53212 | 414-372-8080
Contact: Certified Application Counselors
• Monday – Friday 7:30 – 5:00
• English, Language Line

Outreach Community Health Centers

711 W. Capitol Dr., 53206 | 414-374-2400 ext. 1172
Contact: Brandy Lewis, Lead Certified Application Counselor
• Monday – Friday 8:00 – 4:30
• English, Language Line
Progressive Community Health Centers

Lisbon Avenue Health Center | 3522 W. Lisbon Ave., 53208 | 935-8000
Contact: Tina Chang, Outreach & Enrollment Coordinator
- Monday – Friday 8:00 – 4:00
- English, Hmong, Language Line

Hillside Family Health Center | 1452 N. 7th St., 2nd floor, 53205 | 935-8000
Contact: Tina Chang, Outreach & Enrollment Coordinator
- Monday – Friday 8:00 – 3:00
- English, Hmong, Language Line

Certified Application Counselors (CACs)

Serving Patients/ Clients

AdvocateAurora Health

Serving only Aurora Health Care patients
Contact: Financial Advocate: 262-532-6944 Option #3 or the Enrollment Help Line: 877-732-6334 (toll free)
- Operator will assist them in scheduling an in-person enrollment assistance appointment
- Monday – Friday (with after hours message option) 8:00 – 5:00
- English, Spanish

Ascension Wisconsin

Serving the local community

Call the following number for an appointment with a Certified Application Counselor at any of the following locations: 414-585-3195 or 866-972-4687.

Ascension Angel of Hope | 209 W. Orchard Street, 2nd floor, Milwaukee, WI 53204 | 414-647-7466 or 414-647-3935
Contact: Marysol Zeidler, Clinic Supervisor
- Monday – Wednesday 8:00 – 4:30, Thursday 8:00 – 5:00, and Friday 8:00 – 12:00
- English, Spanish, Language Line

Ascension Columbia St. Mary’s Hospital – Milwaukee | 2301 N. Lake Dr., 53211 | 866-972-4687
Contact: Certified Application Counselor or Financial Counselor
- Monday – Friday 8:30 – 5:00
- English, Language Line

This listing is continued on the next page
Ascension Columbia St. Mary’s Family Health Center | 1121 E. North Ave., 53212 | 866-972-4687
Contact: Certified Application Counselor for Marketplace only
- Tuesday, Wednesday and Friday: 8:30 – 12:30
- English, Language Line

Ascension Elmbrook | 19333 W. North Ave., Brookfield 53045 | 866-972-4687
Contact: Financial Advocate
- Monday – Friday 8:30 – 5:00
- English, Language Line

Ascension Franklin Hospital | 10101 S 27th Street, 53132 | 866-972-4687
Contact: Financial Advocate
- Monday – Friday 8:00 – 4:30
- English, Language Line

Ascension Medical Group | 201 N. Mayfair Rd., Suite 200, 53226 | 866-972-4687
Contact: Financial Advocate
- Monday – Friday 8:00 – 4:00
- English, Language Line

Ascension Prospect Medical Commons | 2311 N. Prospect Ave., 53211 | 414-585-3195
Contact: Certified Application Counselor or Financial Counselor
- Monday – Friday 8:30 – 4:00
- English, Language Line

Ascension St. Joseph | 5000 W Chambers, 53210 | 866-972-4687
Contact: Financial Advocate
- Monday – Friday 8:00 – 4:00
- English, Spanish, Language Line

Ascension St. Francis Hospital | 3237 S 16th Street, 53215 | 866-972-4687
Contact: Financial Advocate
- Monday – Friday 8:00 – 4:00
- English, Spanish, Language Line

Ascension Water Tower Medical Commons | 2350 N Lake Drive #100, 53211 | 866-972-4687
- Monday-Friday 8:40 – 5:00
- English, Spanish, Language Line

BC+ | EE | Marketplace | MA EBD
Black Health Coalition of Wisconsin, Inc.

Serving Primarily North side of the City of Milwaukee

3020 W. Vliet Street, 53208 | 414-933-0064
Contact: Dr. Patricia McManus
- Monday – Thursday, 10:00 – 4:00 PM
- English

BC+ | Marketplace

Froedtert & the Medical College of Wisconsin, Froedtert Hospital

Serving Froedtert & the Medical College of Wisconsin health network

Froedtert Hospital | 9200 W. Wisconsin Ave., 53226 | 414-805-6206
Contact: Financial Counselor
- Monday-Friday 8:00am-4:30pm
- English, Spanish, Language Line

Specialty Clinics Building, 1st Floor, Suite 1996 | 9200 W Wisconsin Ave., 53226 | 414-805-6206
Contact: Financial Counselor
- Monday-Friday 8:00am-4:30pm
- English, Spanish, Language Line

Froedtert Hospital, 2nd Floor | 9200 W Wisconsin Ave., 53226 | 414-805-6206
Contact: Financial Counselor
- Monday-Friday 8:00am-4:30pm
- English, Spanish, Language Line

Clinical Cancer Center | 9200 W Wisconsin Ave., 53226 | 414-805-6206
Contact: Financial Counselor
- Monday-Friday 8:00am-4:30pm
- English, Spanish, Language Line

BC+ | EE | FPoS | FS | Marketplace | MA EBD | PNCC

Vivent Health

Formerly AIDS Resource Center of Wisconsin (ARCW)

Serving only patients and clients of Vivent Health

820 N. Plankinton Ave., 53203 | 414-225-1555
Contact: Mark Hanson, Insurance Coordinator
- Monday – Friday 8:30 – 5:00
- English, Spanish, Language Line

BC+ | FS | Marketplace | MA EBD | Medicare | SSDI | SSI
**Winged Victory Project**

*Serving only Milwaukee County Behavioral Health Division (BHD) patients and Whole Health Clinical Group (WHCG) clients*

**Milwaukee County Behavioral Health Division | 9455 Watertown Plank Rd., 53226 | 414-257-4854**

**Contact:** Julie Abramowski, Program Manager, Winged Victory Project
- Requires a referral from BHD staff
- Monday – Friday 7:30 – 5:00
- English, Language Line

**Whole Health Clinical Group (WHCG) | 932 S. 60th Street, 53214 | 414-476-9675**

**Contact:** Elizabeth Callahan
- Tuesdays & Thursdays, 6:30 – 2:30
- Requires a referral from WHCG staff
- English, Language Line

**BC+ | FPOS | FS | Marketplace | MA EBD | Medicare | SSDI | SSI**

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**Wisconsin Community Services (WCS)**

*Serving WCS clients, individuals with Occurring Disorders (Mental Health & Substance Abuse) and those involved with the Criminal Justice/Department of Corrections.*

**3732 W. Wisconsin Avenue, Suite 310, 53208 | 414-343-3569**

**Contact:** Pauita Payton-Murphy, Program Director
- Wednesdays 12:30 – 4:30
- English, Spanish

**BC+ | FS | Marketplace**

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**Public Benefits Only**

*Open to the General Public*

**Aging Resource Center of Milwaukee County**

*Serving those who are age 60 years or older*

**Coggs Center | 1220 W Vliet Street, Suite 300, 53205 | 414-289-6874**

**Contact:** Information and Assistance Call Center
- Monday – Friday, 7:00 – 5:00 pm
- English, Spanish, Language Line

**MA EBD applications for publicly-funded Long Term Care | SSI-E**
Bread of Healing Clinic

Bread of Healing Clinic – Cross Lutheran Church | 1821 N. 16th Street, 53205 | 414-977-0001
**Contact:** Barbara A. Horner-Ibler, MD. Medical Director
- Monday – Friday, 9:00 – 5:00
- English

Bread of Healing Clinic – Florist Clinic at Traveler’s Rest Ministries | 4975 N. 40th St., 53209 | 414-977-0001
**Contact:** Barbara A. Horner-Ibler, MD. Medical Director
- Wednesdays 1:30 – 7:00
- English

Bread of Healing Clinic – Eastbrook Church | 5385 N. Green Bay Road, 53209 | 414-228-5220 Ext. 107 or 210
**Contact:** Barbara A. Horner-Ibler, MD. Medical Director
- Mondays 10:00 – 4:00, Third Saturday 9:00 – 11:30
- English

BC+ | FS | FPOS | MA EBD

Children’s Wisconsin

Serving only Children’s Wisconsin patients

Children’s Wisconsin | 9000 W. Wisconsin Ave., 53226 | 414-266-5700
**Contact:** Financial Counselor
- Financial Counselor will assist in scheduling an enrollment assistance appointment
- Monday – Friday 9:00 – 5:00
- English, Spanish, Language Line

Daniel M. Soref Family Resource Center | 9000 W. Wisconsin, 1st floor, 53226 | 414-266-6333
**Contact:** Children & Youth With Special Health Care Needs (CYSHCN) Southeast Regional Center
- Monday – Friday 9:00-5:00
- English, Language Line

BC+ | Child Care | EE | FS | Katie Beckett

Disability Resource Center of Milwaukee County

Serving residents ages 18-59 with a disability

Coggs Center | 1220 W. Vliet St., Suite 300, 53205 | 414-289-6660
**Contact:** Disability Benefit Specialist
- Monday – Friday 8:00 – 4:30
- English, Language Line

MA EBD | Medicare | SSI | SSDI
Hunger Task Force
Coggs Self-Service Center | 1220 W. Vliet St., 53205 | 414-343-9009
Contact: Fue Xiong, Lead ACCESS FoodShare Assistant
• Monday – Friday 8:00 – 4:30
• English, Hmong, Language Line

Community Advocates Downtown | 728 N. James Lovell Street, 53233 | 414-758-0401
Contact: Crystal Custalow, ACCESS FoodShare Assistant
• Monday – Friday 8:00 – 4:30
• English, Language Line

Community Advocates Northwest | 4906 W. Fond du Lac Avenue, 53216 | 414-758-0401
Contact: Crystal Custalow, ACCESS FoodShare Assistant
• Tuesday & Thursday 8:00 – 4:30
• English, Language Line

International Learning Center | 639 N. 25th Street, 53233 | 414-430-3391
Contact: Mar Mar Lin, ACCESS FoodShare Assistant
• Monday – Thursday 8:00 – 4:30
• English, Burmese, Language Line

Robles Self Service Center | 723 W. Mitchell Street, 53204 | 414-897-0460
Contact: Carmen Del Valle, Lead ACCESS FoodShare Assistant
• Monday – Friday 8:00 – 4:30
• English, Spanish, Language Line

Pantry Outreach | 414-758-0549
Contact: Fue Xiong, Lead ACCESS FoodShare Assistant
• Monday – Friday 8:00 – 4:30
• English, Hmong, Laos, Thai, Language Line

Senior Outreach | 414-588-7132
Contact: Tammy Keen, Elderly, Blind, Disabled Benefits Specialist
• Monday – Friday 8:00 – 4:30
• English, Language Line

Veterans’ Outreach | 414-331-0648
Contact: Latoya Marshall, ACCESS FoodShare Assistant
• Monday – Friday 8:00 – 4:30
• English, Language Line

MATC – West Allis | 1200 S. 71st Street, 53214 | 414-758-1463
Contact: Jennifer Immler, ACCESS FoodShare Assistant
• Wednesdays & Thursdays 8:00 – 4:00
• English, Language Line

This listing is continued on the next page
MATC – Downtown | Foundation Hall - 8th Floor | 1027 N. 7th Street, 53203 | 414-758-1463  
**Contact:** Jennifer Immler, ACCESS FoodShare Assistant  
- Mondays & Tuesdays 8:00 – 4:00  
- English, Language Line

**MATC – Downtown**  
**Foundation Hall - 8th Floor**  
**1027 N. 7th Street, 53203**  
**414-758-1463**  
**Contact:** Jennifer Immler, ACCESS FoodShare Assistant  
- Mondays & Tuesdays 8:00 – 4:00  
- English, Language Line

**BC+ | Child Care | FS | MA EBD**

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**Riverworks**  
**526 E. Concordia Ave., 53212** | **414-906-9650**  
**Contact:** Financial Opportunity Center Program Assistant  
- Monday – Thursday, 9:00 – 2:00  
- English

**BC+ | Child Care | FPOS | FS**

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**Public Benefits Only**  
*Serving Patients/ Clients*

**The Cathedral Center, Inc.**  
*Serving single women and families with children who are eligible for homeless services and referred by 211*

**845 N. Van Buren Street, 53202** | **414-831-0394, ext. 2153**  
**Contact:** Kristen Halula  
- Monday – Friday, 9:00 – 4:00  
- English, Spanish, Language Line

**BC+ | FS | Child Care**

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**Disability Rights Wisconsin**  
*Serving EBD Medicaid recipients enrolled in the SSI-related Medicaid HMOs, and Medicare recipients under the age of 60 with Medicare Part D enrollment*

**6747 W. Washington St., Suite 3230, 53214** | **414-773-4646**  
**Contact:** Julie Dixon-Seidl, SSI Managed Care External Advocacy Project Coordinator  
Ginger Rogers, Disability Drug Benefit Helpline Project Coordinator  
- Monday – Friday, 9:00 – 5:00  
- English, Language Line

**MA EBD | Medicare | Medicare Part D plan enrollment**

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Free & Community Clinic Collaborative (FC3)

Serving only FC3 clinic patients

Cross Lutheran Church, 1821 N. 16th St., 53205 | 414-465-8026
Contact: Beth Thorson
• Monday – Friday 9:00 – 4:00
• English

BC+ | FS | FPPOS | MA EBD

The Guest House of Milwaukee, Inc.

Serving clients who are either currently housed in shelter, utilizing our clinic or residing in a permanent housing program

1216 N. 13th Street, 53205 | 414-345-3240
• English

BC+ | FS | Medicare

Planned Parenthood of Wisconsin

Serving Planned Parenthood patients

Capitol Drive Health Center | 801 East Capitol Drive, 53212 | 414-967-4945
Contact: Center Manager
• Monday & Thursday 11:00 – 7:00; Wednesday & Friday 9:00 – 5:00
• English, Spanish, Language Line

Jackson Street Health Center | 302 N Jackson St., 53202 | 414-276-8777
Contact: Center Manager
• Monday – Friday 8:30 – 4:30
• English, Spanish, Language Line

Wisconsin Avenue Health Center | 2207 W. Wisconsin Ave., 53233 | 414-931-8181
Contact: Center Manager
• Monday & Tuesday 11:00 – 7:00; Wednesday 11:00 – 5:00; Thursday & Friday 9:00 – 5:00; Saturday 10:00 – 2:00
• CAC outstation hours: Monday 11:00 – 5:00
• English, Spanish, Language Line

Mitchell Street Health Center | 1710 S. 7th St. Suite 300, 53204 | 414-645-8383
Contact: Center Manager
• Monday & Friday 9:00 – 5:00; Tuesday & Thursday 11:00 – 7:00; Wednesday 11:00 – 5:00; Saturday 10:00 – 2:00
• CAC outstation hours: Tuesday TBD
• English, Spanish, Language Line

This listing is continued on the next page
Lincoln Plaza Health Center  |  2239 S 108th Street,  53227  |  414-541-2772
Contact: Center Manager
• Monday & Thursday 11:00 – 7:00; Tuesday & Friday 9:00 – 5:00; Wednesday 12:00 – 5:00; first and third Saturday 10:00 – 2:00
• English, Spanish, Language Line
Health Center Services:  EE  |  FPOS
CAC Outstation Services:  BC+  |  Child Care  |  FS  |  Marketplace  |  MA EBD

The Salvation Army Emergency Lodge
Serving those who are homeless
1730 North 7th Street,  53205  |  414-265-6360
Contact: Nancy Szudzik, Shelter Director
• Monday – Friday 8:30 – 12:30
• English, Spanish
BC+  |  FS

St. Ben’s Clinic
Serving only clinic patients
1027 N. 9th St.,  53233  |  414-765-0606
Contact: Bill Mullooly, Social Worker
• Monday, Wednesday, Thursday 9:00 – 3:00
• English, Language Line
BC+

West Allis Health Department
Serving only residents of West Allis or West Milwaukee
7120 W. National Ave.,  53214  |  414-302-8600
• Monday – Friday 8:00 – 5:00
• English, Language Line
BC+  |  CCC  |  EE  |  PNCC  |  WIC  |  WWP